



[BACK TO SUPPORT](#) [./\(/support\)](#)

## STANDARD CMP WARRANTY

Custom Molded Products warrants its products to be free of defects in material and workmanship for one (1) year from the date of the original purchase of the Custom Molded Products product unless otherwise noted.

This Limited Warranty does not apply to component parts manufactured by others or for damage to products manufactured by Custom Molded Products, LLC if such damage is caused by component parts manufactured by others. For component products manufactured by others the warranty established by that respective manufacturer, if any, will be applicable.

### Exceptions to the standard CMP one (1) year warranty

- **DEL UV-C 50: 2 year warranty**
- **UV-C Bulbs for DEL AOP & UV-C 50: 18 months**
- **Powerclean® Salt Ultra: 3 year warranty**
- **Replacement For H-Style “15” Cell: 2 year warranty**

### The warranty does not cover:

- Costs incurred in the shipment or cartage, removal and/or reinstallation (including but not limited to labor costs) with respect to the replacement product made available by Custom Molded Products, LLC pursuant to this Limited Warranty.
- Damage or improper operation of a product governed by this Limited Warranty to the extent same is caused by customer abuse, misuse, negligence, or failure to follow installation or operation instructions.
- Use for which the product is not designed.
- Fire, explosion, weather conditions or natural disasters.
- Faulty or improper installation.
- Ordinary wear and tear.
- Damage caused by negligent or improper maintenance procedures and other causes not specified, by beyond the control of Custom Molded Products, LLC.
- Improper packaging, repackaging or damage incurred in shipping.

### In order for this warranty to be effective you must:

- Be the original purchaser of the product from Custom Molded Products, LLC.
- Have not structurally modified, misused or misapplied the product manufactured by Custom Molded Products.
- Have maintained the Custom Molded Products product in accordance with the instructions from Custom Molded Products, LLC or as described in maintenance materials provided by Custom Molded Products, LLC to you.

~~We use cookies to ensure you have the best website experience. Cookies are small bits of data that allow us to remember~~

- ~~your preferences and remember your favorite items~~
- Made your claim in writing to Custom Molded Products within the time provided and in accordance with the terms of this Limited Warranty.

OK

NO THANKS